

# DUNN LORING VOLUNTEER FIRE AND RESCUE DEPARTMENT BINGO

## GENERAL INFORMATION AND HOUSE RULES

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### General Information

- The Dunn Loring Volunteer Fire and Rescue Department (DLVFRD) runs this gaming operation for the enjoyment of its patrons and to raise funds for fire department operations. Likewise, the kitchen is operated for all patron's enjoyment, and to raise funds in support of the fire department. All personnel are volunteers and are not compensated for their efforts.

**We sincerely thank you for your continued support.**

- All proceeds are used to purchase fire apparatus (engines, ambulances, and utility vehicles) and to improve and maintain the fire station building and grounds.
- Our doors open at 5:00 pm, and our Early Bird games begin at 7:00 pm. Regular games follow Early Birds and a 10-minute break. They generally begin around 7:45-7:50.
- DLVFRD reserves the right to reduce all prizes if attendance falls below 60 players.
- Additional rules for specific individual games will be made available on request.
- For more information, please visit our website at [www.dlvfrd.org/bingo](http://www.dlvfrd.org/bingo) or call (703) 560-3896.

### Cancellations

- Notifications for any cancellation will be made in the following places:
  - Our bingo phone line will contain a recorded message – **703-560-3896**
    - Please do not call the career fire fighters who work for the Fairfax County government at station 13. They have no information about our bingo operations or cancellation.
  - Our website – <https://www.dlvfrd.org>
  - Facebook – <https://www.facebook.com/dlvfrd>
  - Email or text messages – we will send a note to the players who have provided us with contact information through our bingo player appreciation program.
- Cancellations due to severe weather will also be listed on WTOPT.

### Comments, Concerns or Complaints

- The Dunn Loring Volunteer Fire and Rescue Department makes every effort to run a fair and open gaming operation in accordance with the Charitable Gaming Rules and Regulations of the Commonwealth of Virginia. A copy of this document is available for your review. Please bring any comments, concerns or complaints to the attention of the on-duty bingo crew leader or the DLVFRD Bingo Manager, Keith Edgemon, at (301) 219-8205.
- The complaint line for the Department of Charitable Gaming is (804) 371-0498.
- Information, laws, and regulations on bingo in Virginia can be found at the Office of Charitable and Regulatory Programs website: <https://www.vdacs.virginia.gov/food-charitable-gaming.shtml>.

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### House Rules

- There is no smoking in the facility, including the restrooms. Violators will be asked to leave.
- You must have a valid admission ticket for the current session, completely filled out with your name, address and zip code, to play any form of bingo. Exceptions will be given to licensed caregivers providing assistance to a player on a case-by-case basis.
- You must be at least **16** years old to play bingo. Those players **younger than 18** must be accompanied by a parent or legal guardian. **No member of the public under the age of 16 is permitted in the hall during an active bingo session.**
- You must be **at least 18 years old** and have an **admission ticket** for the same date to purchase instant bingo pull-tab tickets. DLVFRD reserves the right to ask for identification.
- Please respect items left on a table to save seats for others who are expected to arrive later. Saved seats may not be held in this way past 6:15. Each admission entitles the player to one seat.
- Instant bingo winning tickets will only be redeemed on the night(s) that game is sold. Seal card winning tickets must be claimed within **30 days** of opening the seal. After this time, uncollected prize money will become bingo proceeds for DLVFRD.
- Bingo paper must be marked with ink daubers or some other obvious indelible means. Prizes will not be awarded for paper that is not sufficiently marked to preclude paper reuse or paper that has been marked for more than one game.
- Patrons must have the last number called to win bingo. No winner shall be recognized after another number has been called or the caller announces the game is closed.
- It is the responsibility of the player to yell "BINGO!" loud enough to be heard by the caller. The caller must hear the player yell "BINGO!" at which time they will stop the game to verify the winning card. Please try to hold your hand up, so you can be noticed. If the caller does not hear a patron yell "BINGO!" to signal a winning bingo and continues bingo play, the winning bingo shall be forfeited by the patron.
- Bingo balls placed on the caller's table are the official game numbers. The monitors and flashboards are for the convenience of patrons only.
- Winners of prizes valued at \$500 or more must be willing, upon request, to show valid ID, provide their Social Security Number, and be willing to sign all required Federal tax forms.
- **The on-duty bingo crew leader shall settle all disputes. His or her decision is final.** Anyone arguing with another customer, arguing with a worker, or causing a disturbance may be asked to leave.
- DLVFRD reserves the right to deny admission or request that a player leave the premises. A player's money will not be refunded after they are asked to leave.